HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

HCO POLICY LETTER OF 15 OCTOBER 1970 Issue III

Remimeo SH PES Hat SH Pub Relations Seo Hat SH Fub Services Seo Hat SH Pub Sales Sec Hat SH CHAPLAIN HAT CARE THE PART SH Weekly Sunday Services Sub-Unit Hats SH Dir Pub Comm Hat SH Div 6 Promotion Section Hats SH Dir Public Events Hat SH Div 6/7/8 Divisional Checksheeta PRO Course Checkshoet

CORRECTION TO

STAFF AND FRANCHISE DAY AT A SAINT HILL

A Saint Hill's Publics

This Policy Letter corrects HCO P/L 15 October 1970 "Staff and Franchise Day at a Saint Hill - A Saint Hill's Publics" and is to be stapled to the front of that Policy Letter.

On Page 2 of HCO P/L 15 October 1970 "Staff and Franchise Day at a Saint Hill" in the list of SH CUSTOMER PUBLICS it is indicated that GRADE IV RELEASE PUBLIC is an SHCF PUBLIC. In fact they are SH PUBLIC DIVS PROSPECT PUBLICS rather than SHCF publics, unless the person has signed up for an SH major service. It also indicates that CLASS IV AUDITOR PUBLIC, CLASS IV INTERNE PUBLIC and CLASS IV C/S PUBLIC are SHCF PUBLICS. These are also SH PUBLIC DIVS PROSPECT PUBLICS rather than SHCF publics, unless the person has signed up for an SH major service. These publics simply come under the broad categories of "PROCESSED PUBLIC" and "TRAINED FUBLIC". Please correct page 2 of the Policy Letter to this effect:

NOTE: DEFINITION OF A NEW NAME TO SHOF IS :-

SOMEONE WHO HAS SIGNED UP AND PAID IN PART OR IN FULL FOR HIS FIRST SH MAJOR SERVICE.

SH CUSTOMER FLOW CHART

On the SH Customer Flow Chart, page 3 of HCO P/L 15 October 1970 "Staff and Franchise Day at a Saint Hill - A Saint Hill's Publics", the arrow from Franchise Centers to SH should read:-

"GRADUATES, SELECTEES, TRAINED AND PROCESSED NAMES (NOT Grade IV Namos) AND STAFF."

The arrow from Lower Level Orga to SH should read :-

"GRADUATES, SELECTERS, TRAINED AND PROCESSED NAMES (NOT Grade IV/ Class IV Names) AND STAFF." HCO P/L 15.10.1970 Issue III

Please correct your copy of the SH Customer Flow Chart to this effect.

Tony Dunleavy C57/8 for L. RON HUBBARD FOUNDER

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